



We chase the *miracles* of science to improve people's lives.



Connecting Health workers through Vula

Partner: Vula

Country: Zambia

Website: [Secure medical chat & patient referrals | Vula mobile](#)

Duration: Dec'22-Mar'25

Activity

HCP Empowerment

Disease area(s) in focus

Oncology

Project Overview:

Connect healthcare workers and provide a secure platform for advice sharing on patient treatment plans and referring patients to specialist services.

Enhance patient care through improving earlier diagnosis and the quality of referrals.

Achieved Reach

- 310 health workers registered on Vula
- 24 health workers actively using Vula to receive referrals
- 87 health workers actively to send referrals using Vula
- 4 specialist teams of health workers actively using Vula to receive referrals
- 25 non-specialist teams sending referrals on Vula
- 647 patients recorded on Vula

Outcomes Achieved

HCPs have improved knowledge, confidence and tools to support Patient

-Using Vula leads to improved relationships at different levels of the health system; increased trust between health workers; and time saved compared to other methods.

-Case by case learning reduces referrals over time, as primary health workers learn directly from specialists how to manage specific conditions.

-Specialists receive appropriate, well structured referrals, which are recorded and accessible when needed. This improves accountability.

-The number of patients arriving at specialist centres is reduced, thus reducing workload at referral hospitals."